

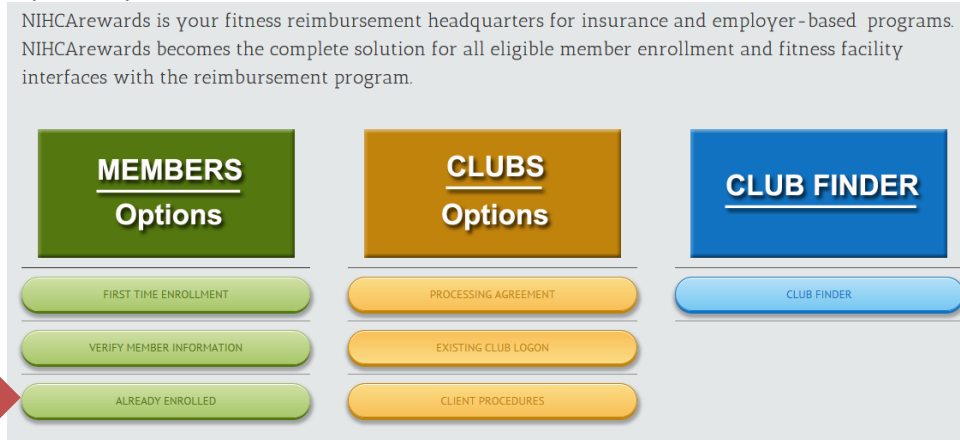
IMPORTANT INSURANCE REIMBURSEMENT INFO

This is a mass email to Jordan Community Center Members either enrolled in a health care reimbursement or considering enrollment in one (for those with eligible health plans):

- WHY? –Our provider NIHCA underwent a change in payment processors.
- Assist with verifying eligible health care program benefits.
 - Allows members to track their reimbursement history.
 - Allows members to update changes in their health plans.
 - Increased security with member banking information.

If you are currently enrolled and are receiving health care reimbursements/fitness incentives, you will need to visit NIHCArewards.org and enroll in order to avoid any lapse in your reimbursement. You'll want your health care and banking info handy when you visit this site.

NIHCArewards is your fitness reimbursement headquarters for insurance and employer-based programs. NIHCArewards becomes the complete solution for all eligible member enrollment and fitness facility interfaces with the reimbursement program.



MEMBERS Options	CLUBS Options	CLUB FINDER
FIRST TIME ENROLLMENT	PROCESSING AGREEMENT	CLUB FINDER
VERIFY MEMBER INFORMATION	EXISTING CLUB LOGON	
ALREADY ENROLLED	CLIENT PROCEDURES	

The same process can be followed for new enrollments.

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The only items that prompted questions were the following:

- The site asks for the monthly value of your paid membership. If you paid for an annual membership, you just **divide the lump sum amount by 12** (months) and enter that amount.
- When they ask for your subscriber id it is your id for insurance, not your CERC membership number.
- If your insurance has changed, you have to use your subscriber id from your old insurance to login and then you can update and change to the new insurance once you get into your account.
- If you have a family membership and two eligible adults are claiming a reimbursement, you **both should enroll** on this site. You must use separate email addresses or just have one person receive emails. If you use the same email you will not get credit for your workouts because it needs to be unique to you.